



Membership Terms and Conditions

8. DATA PROTECTION

8.1 You must ensure that the information provided by you when you purchase your 'Patron' or 'Friend of the Princess' membership Card is accurate and complete and contains your correct name, contact address, telephone number and/or email address and any other requested details.

8.2 It is your responsibility to inform PRINCESS THEATRE HUNSTANTON of any personal detail changes.

8.3 The Princess Theatre Hunstanton will use this personal information to provide you with all information connected with the supply of your 'Patron' or 'Friend of the Princess' membership Card including; ticket offers, benefits, renewals, brochures and newsletters, events, offers, changes to the 'Patron' or 'Friend of the Princess' membership Card scheme.

8.4 By purchasing a 'Patron' or 'Friend of the Princess' membership Card you consent to your information being used in this way.

9. GENERAL

9.1 If any part of these Conditions shall be deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed to be severable from these Conditions and shall not affect the validity and enforceability of any of the remaining provisions of the Conditions.

9.2 These Conditions (as amended from time to time) contain the entire agreement and understanding between you and us in respect of all matters which are referred to herein and supersede any prior written or oral agreement between us relating to such matters. No oral explanation or oral information given by either of us shall alter the interpretation of these Conditions. You confirm that, in agreeing to accept these Conditions, you have not relied on any representation that is not expressly included herein and you agree that you shall have no remedy in respect of any misrepresentation which has not become a term of these Conditions. However, nothing in these Conditions purport to exclude liability for any fraudulent statement or act.

9.3 These Conditions will be exclusively governed by and construed in accordance with the laws of England and Wales whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Princess Theatre Hunstanton reserves the right to alter or amend these terms and conditions without prior notification.

These are the terms and conditions which apply to your 'Patron' or 'Friend of the Princess' membership Card (these Conditions). By purchasing or renewing a 'Patron' or 'Friend of the Princess' membership Card (or by using a 'Patron' or 'Friend of the Princess' membership Card you agree to be bound by these Conditions.

DEFINITIONS

In these Conditions:

The Princess Theatre Hunstanton is owned and operated by Princess Theatre Ltd. Registered in England, company number 12391901. Our postal address is The Princess Theatre, 13 The Green, Hunstanton, Norfolk, PE36 5AH.

'Patron' or 'Friend of the Princess' membership Card means the card which is issued to you by the Princess Theatre Hunstanton following an application in accordance with these Conditions.

'Patron' or 'Friend of the Princess' membership Card number means the account number issued to you when you purchased your 'Patron' or 'Friend of the Princess' membership Card.

'Princess Theatre Ltd. Venues' means all venues owned or operated by Princess Theatre Ltd.

'Benefits' means those benefits and discounts at Princess Theatre Ltd. venues and from external providers which are from time to time notified on our website, newsletters or mailings, as available to holders of a valid and current 'Patron' or 'Friend of the Princess' membership Card. Additional conditions may apply to individual benefits and discounts.

'Initial Fee' is the fee paid when you purchase your 'Patron' or 'Friend of the Princess' membership Card.

'Renewal Fee' means the sum payable by you as set by Princess Theatre Ltd. at the end of the first designated validity period and for any subsequent designated periods thereafter.

'Our terms and conditions of sale' means those that apply to our customers purchasing tickets and attending any Princess Theatre Ltd. venue as published from time to time.

'Validity Period' refers to either a Patron five year period or a Friend of the Princess 12 month period from the date of the initial purchase or renewal of your 'Patron' or 'Friend of the Princess' membership Card and means the period during which your 'Patron' or 'Friend of the Princess' membership Card is valid in accordance with these Conditions.

'Our website' means www.princesshunstanton.co.uk

1. BENEFITS

1.1 All Benefits are subject to availability and to these Conditions.

1.2 A valid 'Patron' or 'Friend of the Princess' membership Card will entitle you to the Benefits but you acknowledge that some or all of the Benefits may be added to, removed or altered by Princess Theatre Ltd. at its discretion.

1.3 Your 'Patron' or 'Friend of the Princess' membership Card may be used to purchase the stated number of tickets with the Benefits that are outlined at www.princesshunstanton.co.uk/patrons-friends or in Princess Theatre Hunstanton brochures or leaflets, subject to availability.

1.4 Additional Benefits offered by external companies are beyond the control of Princess Theatre Ltd. and may be subject to change without notification.

1.5 Any additional fees associated with your 'Patron' or 'Friend of the Princess' membership Card and/or relating to the purchase of tickets will be outlined in Princess Theatre Hunstanton marketing materials.

1.6 Any purchase of tickets to events at Princess Theatre Ltd. venues will be subject to our terms and conditions of sale.

1.7 Fee free ticket exchange is offered subject to availability of equivalent value tickets on the dates requested. We reserve the right not to offer an exchange if there is no reasonable prospect of being able to re-sell the tickets which are offered for exchange. No fee will be charged for making an exchange. If tickets of a higher value are requested or if fees or costs (including postage) are applicable to the requested tickets we may require such fees and costs to be paid by you before making an exchange.

2. PURCHASING A 'PATRON' OR 'FRIEND OF THE PRINCESS' MEMBERSHIP CARD

2.1 To purchase an 'Patron' or 'Friend of the Princess' membership Card you must be at least 18 years of age and be a resident in the UK.

2.2 A 'Patron' or 'Friend of the Princess' membership Card can be purchased at the Box Office or calling 01485 532252

2.3 The Princess Theatre Hunstanton reserves the right to refuse any application for a 'Patron' or 'Friend of the Princess' Membership Card.

2.4 When your application for a 'Patron' or 'Friend of the Princess' membership Card has been accepted you will be issued with a 'Patron' or 'Friend of the Princess' membership Card and a 'Patron' or 'Friend of the Princess' membership Card number. Neither a 'Patron' or 'Friend of the Princess' membership Card nor a 'Patron' or 'Friend of the Princess' membership Card number will be issued until Princess Theatre Hunstanton has received full payment.

2.5 Your 'Patron' or 'Friend of the Princess' membership Card will be issued to you immediately.

2.6 Your 'Patron' or 'Friend of the Princess' membership Card number must be quoted at all times when booking tickets.

2.7 Subject to these Conditions, the 'Patron' or 'Friend of the Princess' membership Card will be valid for the Validity Period, commencing on the date that you purchased your 'Patron' or 'Friend of the Princess' membership Card .

3. 'PATRON' OR 'FRIEND OF THE PRINCESS' MEMBERSHIP CARD RENEWAL

3.1 At least one month before the expiry of the Validity Period, Princess Theatre Hunstanton will offer you the opportunity to renew your 'Patron' or 'Friend of the Princess' membership Card for a further twelve-month period. Any renewals will be subject to payment of the then current Renewal Fee.

4. USING YOUR 'PATRON' OR 'FRIEND OF THE PRINCESS' MEMBERSHIP CARD

4.1 Your 'Patron' or 'Friend of the Princess' membership Card is a personal revocable license and is, at all times, the property of Princess Theatre Ltd.

4.2 PRINCESS THEATRE HUNSTANTON reserves the right to refuse to supply you with an 'Patron' or 'Friend of the Princess' membership Card and can terminate your 'Patron' or 'Friend of the Princess' membership Card and/or demand the return of your 'Patron' or 'Friend of the Princess' membership Card and/or cancel it at any time if, in its reasonable opinion, you are in breach of these Conditions.

4.3 Your 'Patron' or 'Friend of the Princess' membership Card is strictly non-transferable to any third parties. Only the named holder on the 'Patron' or 'Friend of the Princess' membership Card will be entitled to use the 'Patron' or 'Friend of the Princess' membership Card and to receive Benefits.

4.4 Any Benefits and tickets obtained in breach of these Conditions will be made null and void and PRINCESS THEATRE HUNSTANTON may refuse to admit the ticket holders to its venues.

4.5 The Initial Fee and any Renewal Fee are non-refundable in the event that an 'Patron' or 'Friend of the Princess' membership Card is terminated as permitted by these Conditions.

5. LOST OR STOLEN CARDS

5.1 You must inform PRINCESS THEATRE HUNSTANTON if your 'Patron' or 'Friend of the Princess' membership Card is lost or stolen.

6. CANCELLING YOUR 'PATRON' OR 'FRIEND OF THE PRINCESS' MEMBERSHIP CARD

6.1 You have the right to cancel your 'Patron' or 'Friend of the Princess' membership Card within 7 days of the date of receiving your 'Patron' or 'Friend of the Princess' membership Card. If you do cancel your 'Patron' or 'Friend of the Princess' membership Card within such 7 day period the Initial Fee paid will be refunded to you.

6.2 If you do want to cancel you must call us on 01485 532252

7. CANCELLATION BY PRINCESS THEATRE HUNSTANTON

7.1 PRINCESS THEATRE HUNSTANTON may cancel your 'Patron' or 'Friend of the Princess' membership Card if you provide any false information at the time of purchase, you misuse your card in anyway or there is any irregularity in the payment of any fees for your 'Patron' or 'Friend of the Princess' membership Card or tickets.

7.2 If PRINCESS THEATRE HUNSTANTON do cancel your 'Patron' or 'Friend of the Princess' membership Card as permitted by these Condition you will not be entitled to any refund of your Initial Fee or any Renewal Fee.

7.3 If the lease of the PRINCESS THEATRE HUNSTANTON 'owned and operated by Princess Theatre Ltd.' changes hands to a new provider Princess Theatre Ltd. will take every reasonable measure to transfer your remaining membership duration and terms and conditions to the new owner and operator. If for some reason the new owner / operator should decide to cancel your 'Patron' or 'Friend of the Princess' membership Card you will not be entitled to any recourse or refund of your Initial Fee or any Renewal Fee against Princess Theatre Ltd.